

TRAVEL COMMUNICATION CARD

COMPLIMENTS OF UNITED OSTOMY ASSOCIATIONS OF AMERICA, INC.

This is provided to travelers in order to simplify communication with federal Transportation Security personnel and airline flight attendants, at those times when you wish or need to communicate in a non-verbal way, as is your legal right.

This is not a certificate and it is not a pass to help you avoid screening. Please print out on any weight of paper you wish, trim to wallet-size and laminate if desired. The blue color is important, as it is a “flash-card” developed by the TSA so their own officers will recognize it and be guided to treat the traveler with discretion and sensitivity.

JUST PRINT IN COLOR, CUT OUT, FOLD, AND PUT WITH TRAVEL DOCUMENTS

FOLD LINE

<p>TSA NOTIFICATION CARD: INDIVIDUALS WITH DISABILITIES AND MEDICAL CONDITIONS</p> <p>I have the following health condition, disability or medical device that may affect my screening:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <p>I understand that alternate procedures providing an equivalent level of security screening are available and can be done in private. I also understand that presenting this card does not exempt me from screening.</p>	<p>Information • Assistance Requests • Compliments • Complaints</p> <p>TSA Cares 1-855-787-2227 (Federal Relay 711) Weekdays: 8 a.m. to 11 p.m. ET TSA-ContactCenter@tsa.dhs.gov Weekends/Holidays: 9 a.m. to 8 p.m. ET Hablamos Español Automated information offered in 12 languages</p> <p>Call 72 hours prior to traveling to request the assistance of a Passenger Support Specialist (PSS) at the checkpoint. If a PSS is not available, you may ask for a Supervisory TSA Officer at the checkpoint.</p>
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SHOW THIS SIDE - for use during screening before boarding.
Intended for the passenger to inform the TSO at the beginning of personal screening - before being patted-down or entering a full-body scanner.

NOTES: You may always have a travel companion with you during a private screening.

- TSA officers should NOT ask you to show your pouch—you may be asked to rub over your pouch outside your clothing so they can test your hand to rule out explosive residue.
- To file a complaint, go to <https://www.tsa.gov/contact-center/form/complaints>
Please copy UOAA in your correspondence with the TSA at info@ostomy.org.

RESTROOM COMMUNICATION CARD

UOAA has a “Restroom Access Communication Card” which may be helpful if you need to use the restroom onboard an aircraft but flight crews have asked passengers to stay in their seats. It may also be useful in other situations that don’t involve aircraft at all. Download our Restroom Access Communication Card at:

<https://www.ostomy.org/restroom-access-self-advocacy-tools/>